

Privacy Policy

Grand Prix Tickets GmbH (“**GPT GmbH**”) is part of the CAM Christoph Ammann Management Holding GmbH and a company with a registered office at Sonnenring , 8724 Spielberg, Austria.

GPT GmbH use your personal data when you enter into a contract with us, so we can process your order, take payments, send tickets or deposit tickets on site and to provide you with customer support such as emails including booking confirmations, event reminders and important information shortly before the event. We will also inform you about events we think you might be interested in, if you have consented to our marketing or if you have subscribed to our newsletter.

Newsletters will be sent within the statutory framework.

If required, we will also use your personal data to enforce or defend legal claims.

To place an order you must be at least 16 years old, so that you are able to enter into legally binding contracts. The consent for the processing of data of minors under the age of 16, will only be effective if the person, who has custody of the child, gives consent to it. In this case, the written consent of the person, who is entitled to custody, must be sent via email to datenschutz@gpt.at before or when the order is placed.

“Personal Data“ means any information relating to an identified or identifiable natural person: in particular full name, postal address, date of birth, email address, telephone number, fax number, Passport or ID Number, credit card details and bank details.

If you are making purchases on behalf of third parties and you provide us with details of third parties (e.g. names for reserved seats in VIP areas or name of a person who is entitled to collect tickets at a ticket collection point on site), you warrant that these persons are familiar with the privacy policy and that there are no objections.

In the context of the ongoing Covid-19 pandemic, GPT GmbH would like to point out that in the course of running motorsport events with audience, we may have to share your personal data with event partners for safety reasons. (e.g. full name, telephone number & email adress, Passport or ID Number, home country,...)

Please refer to the price list of the respective event in the online shop, if and which data may have to be shared with the event partner.

When using our web pages you remain anonymous unless you voluntarily provide us with personal data. We will treat your data as strictly confidential and it will not be transferred to third parties without your explicit consent. We will only transfer your personal data to third parties if it is lawful necessary (e.g. court, authorities,...) or required within the invoicing. In this case we have to share your data with our third party providers such as tax consultants and cloud computing providers, who provide the IT infrastructure on which our products and systems are built. You can request a current list of all third parties to which we transfer personal data by emailing to datenschutz@gpt.at.

Personal data transmitted to Ferrari S.p.A. for special purpose:

Personal data collected through this website is transmitted to Ferrari S.p.A. for the purpose of sending you communications connected to the event for which you have purchased the ticket. For more information, please read [Ferrari S.p.A. privacy notice](#).

GPT GmbH have taken comprehensive technical and operational security precautions in order to protect your data from accidental or intentional manipulation, loss, destruction or access by unauthorised persons. Our security procedures are regularly revised and adapted to technological progress. We only keep your data for as long as required to provide you with the services you request, for the purposes outlined in this policy and for any legal purposes for which we are obliged to keep the information (esp. accounting- or tax regulations). We will securely delete your data, in paper and digital format, when it is no longer required for these purposes. If you have any questions regarding your stored data, you want to unsubscribe from the newsletter or you want us to adjust or delete your data, you can contact us at any time:

Email: datenschutz@gpt.at or postal address as stated above.

Expect a reply to your enquiry within a month. We ask for your understanding that we may have to request a proof of identity as we are obligated to make sure you are the entitled person. In this context, we want to point out that we cannot give information via phone before any personal identifiable information is collected. Information will only be provided by email or by post.

Cookies

We use – as many other websites – so called “cookies“. Cookies do not damage your computer and do not contain viruses. Cookies serve the purpose to make our service more user-friendly, more effective and also more safe. A cookie is a small text file, containing small amounts of information, that passes to your computer through your web browser so that the website can remember who you are. The length of time a cookie will stay on your computer depends on whether it is a persistent or session cookie. We primarily use temporary session cookies that stay on your computer until you leave the website. Persistent cookies stay on your computer after you have finished browsing until they expire or are deleted. These cookies make it possible to recognize your internet browser every time you are visiting the website. Most browsers will enable you to manage your cookies preferences e.g. have the browser notify you when you receive a new cookie or use it to disable cookies altogether. You can also delete cookies which are already saved to your computer at any time. Please note that our website functionality may be restricted without cookies.

Server-Log-Files

Data is logged for the delivery of the website and the storage of data in Server-Log-Files is absolutely necessary for the operation of the website. Data automatically transmitted by your server to our server are:

- Browser type and the version used
- Operating system used
- Internet service provider of the user
- IP address
- Date and time of access

These data cannot be attributed to specific persons and will not be combined with other data sources. We reserve the right for subsequent verification of the data if there is concrete evidence for unlawful use.

Newsletter

To register for our newsletter, we need you to provide us with a valid email address plus information allowing us to check that you are the owner of the email address provided and we ask you to confirm that you wish to receive the newsletter. More data will not be collected. The sole purpose of storing this email address is in order to be able to send you the newsletter and will not be disclosed to third parties. You may withdraw your consent to receiving the newsletter at any time. You may declare such withdrawal for example by clicking on the link provided in every newsletter email. Your email address will be erased upon revocation.

Google Analytics

This website uses Google Analytics, a web analysis service provided by Google Inc., (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA). Google Analytics uses "cookies", which are text files placed on your computer, to help the website analyse how users use the site. The information generated by the cookie about your use of the website will be transmitted to and stored by Google on servers in the United States. You can find additional information on the terms of use and data protection at Google Analytics at

<https://support.google.com/analytics/answer/6004245?hl=en>

Browser Plugin

You may prevent cookies from being stored on your computer by adjusting the relevant settings on your browser; however, this may result in you being unable to use all the features of this website to their full extent. You can also prevent the data produced by the cookie relating to your use of the websites from being collected (including your IP address) and processed by Google by downloading and installing the browser add-on available by clicking on the following link Browser add-on. Opt-out cookies will prevent your data from being collected when visiting this website. Click here to add the opt-out cookie: <https://tools.google.com/dlpage/gaoptout?hl=en>

Google Maps

Through an API, this website uses Google Maps, a map service provided by Google Inc., (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA) To be able to use all functions of Google Maps, it is necessary to store your IP address. This information will be transmitted to and stored by Google on servers in the United States. The provider of this website does not have any influence on this data transmission. You can find additional information on the terms of use and data protection at Google: <https://policies.google.com/privacy?hl=en&gl=de>

SSL Encryption

To ensure that the transmission of sensitive data over the internet (including enquiries to us) is safe, this website uses an SSL encryption. You recognise an encrypted connection by the prefix "https://" instead of "http://" in the address bar or the closed padlock icon in the browser status bar. If the SSL encryption is enabled, the data you provide us with, cannot be read by third parties.

Payment processing

All transactions (Visa/ Mastercard/ Direct Debit) are secured with SSL protocol. Using SSL helps to encrypt the information so that the card details and all other sensitive data is protected and cannot be read by third parties. The SSL is symbolised by a padlock icon in the browser status bar and with the prefix "https://" instead of "http://" in the address bar.

Spam mails

Any usage of contact data released within the framework of duty to publish the imprint, through third parties in order to send advertisements and information material not explicitly requested, is

explicitly prohibited. The providers of this website reserve the right to take legal steps in case of unsolicited distribution of advertising information, like spam mails.